

## January 24, 2006

Dear United Telephone Company Customer:

On February 24, 2006, Twin Valley Telephone, Inc. will acquire your exchange from United Telephone Company of Kansas and become your new local telephone company. You will incur no carrier change charges as a result of this transaction, and service will continue without interruption.

Twin Valley will provide local telephone service to you in accordance with the rates and other terms of service contained in its tariffs on file with the Kansas State Corporation Commission. Your existing local rates will not increase, nor will terms and conditions change when Twin Valley becomes your local telephone company. You will be notified of any subsequent changes in rates terms and conditions by mail and/or future bill inserts. Twin Valley will be responsible for addressing any complaints you may have regarding services provided by it after February 24, 2006

There will be no change in your preferred long distance company, and existing preferred carrier freezes for long distance service will remain in effect. However, any preferred carrier freeze applicable to your local exchange carrier will be lifted. Please contact us if you wish to institute or reinstate a freeze on your preferred local exchange carrier.

If you do not wish to receive local telephone service from Twin Valley you are entitled to change to any other available service provider.

Twin Valley is planning a seamless transition for all customers. While it is not necessary, Twin Valley would like to speak with you prior to February 24. Please contact us at your convenience to discuss your new bill date, your first bill amount, transition of your existing local services, as well as new advanced products and services that may be available to you February 24.

Feel free to contact us toll free at **1-800-515-3311** regarding this notice or your local telecommunications service needs.

Sincerely,

Michael J. Foster

President